

Birmingham Better Care

Because we work better
when we work together



What is Birmingham Better Care?

What's it all about:

The ambitious change programme between the **NHS** and **Birmingham City Council** which aims to **improve** how health and social **care** services work together for the good **of local people**.



About Better Care

NHS and social care services in Birmingham are now caring for people with increasingly complex needs and multiple conditions. We need to do things differently to make sure we can provide the best care both now and in the future.

Birmingham Better Care is about making this change happen

Through integration we aim to achieve:

- ✓ A more joined-up system which is easier to navigate
- ✓ An anticipatory system that focuses on **prevention** and **keeping people well where they live**
- ✓ Connection between the statutory and non-statutory support services
- ✓ Effective provision of services to support carers in Birmingham
- ✓ A culture of trust where professionals work together and understand patient outcomes across an entire care journey
- ✓ A system fit for the future challenges it will face

About Better Care

- Jointly agreed plans
- A commitment to maintaining social care provision
- 7 day services
- Better data sharing
- Joint approach to assessments and care planning
- An accountable professional where needed
- Investment in out of hospital services
- Reduction in delayed transfers of care (DTOCs)

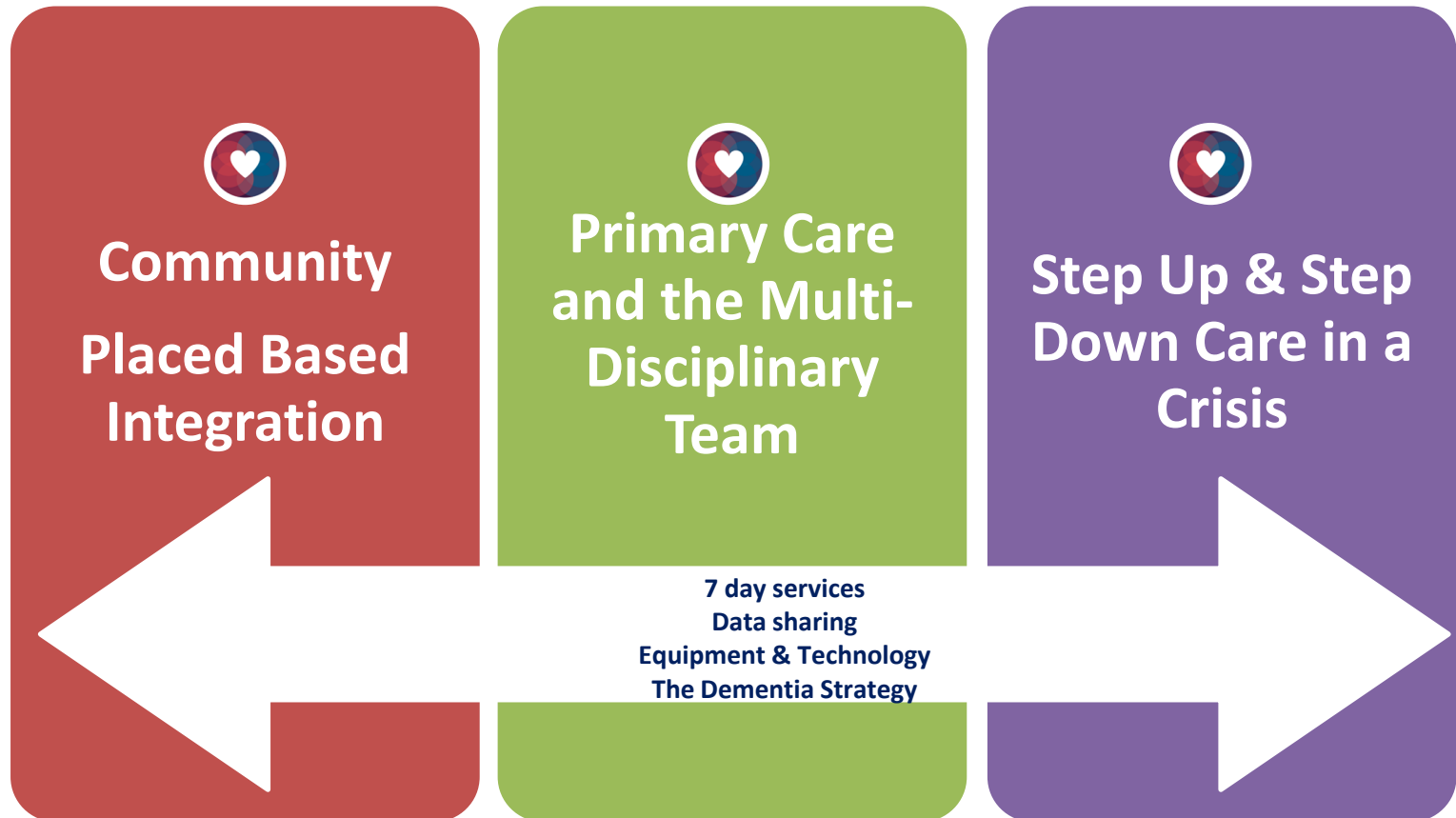
About Better Care

Better Care 'I' Statements

- I want to stay at home for as long as possible
- I want help to understand my illness and how to manage it
- I don't need experts all the time
- I worry about having to go into hospital and about when I can't look after myself anymore
- I worry about my carers
GP surgeries are important points for me but I don't always need to see a doctor
- I need people who can help and advise me, not put barriers in my way to stop me getting what I need
- I want to be understood

Better together

A better story for health and social care:



The Better Care Programme to date

1. Accountable community professional, Place Based Integration and primary care multi-disciplinary teams
2. Equipment & Technology
3. Discharge from Acute Setting & Step-up, Step-down Care
4. 7 Day Health & Social Care Services
5. Improve data sharing between health and social care
6. The Dementia Strategy

Accountable community professional, Place Based Integration and Primary Care multi-disciplinary teams

Key Themes:

- Bridging the gap between voluntary/community organisations
- Working together to support vulnerable people and reduce isolation
- Hands on, not just sign-posting
- Introducing innovative models of support that have demonstrated outcomes
- Coordinated and anticipated care targeted towards people who are at risk of avoidable admission to hospital
- Multi-Disciplinary approach and use of best practice guidance
- Pro-active not re-active
- Supportive and person centred

Equipment & Technology

Key Themes:

- Improving current service delivery by resolving longstanding contractual and service fragmentation issues
- Improved Integration of wider existing equipment and technology services and act as a lever for change
- To provide improved information for public on self care options
- To develop retail provision of equipment and services to enable the self-funded market to flourish to enhance and promote self-care
- Pilot schemes on new technologies and information provision
- Integrated work on Falls and Dementia
- To enhance services to fully support initiatives on prevention and community based care

Discharge from Acute Setting & Step-up, Step-down Care

Key Themes:

- Clinical Utilisation Tool (National Framework)/ Reducing avoidable admissions to hospital
- Supporting early discharge
- Integration of Health and Social Care to create recovery teams
- Greater links with hospitals, community, GP practices and social care
- Sharing learning

Lead contact:
Mike McGrath

7 Day Health & Social Care Services

Key Themes:

- Birmingham Collaborative- System wide response to 7 days
- Acute Trusts implementing 10 clinical standards
- Out of Hospital standards
- Social Care responding to 7 days
- Primary Care Access 7 days

Improve data sharing between health and social care

Key Themes:

- Appropriate data sharing between health and social care facilitated by robust policies and procedures.
- Agree governance structures and ensure there is a legal framework
- Ensure security of the data in relation to storage, transfer and use
- Sign up by key stakeholders to use the NHS number as the common identifier for citizens
- Sign up to open standards across partner systems - BCC, NHS, three acute hospital trusts, mental health and community health.

Dementia Strategy

Key Themes:

- Delivery of strategy
- Developing community resilience
- Robust pre/post diagnostic pathways
- Support and training for carers
- Dementia focus for step up/step down beds
- More dementia support workers
- More dementia cafés

The story so far...

What's worked well

- Supporting discharge
- Reducing admissions to long term care
- Improving enablement outcomes
- Improving trust across the system
- Raising awareness of and focus on dementia and carers
- Developing a model of care that makes sense

Challenges

- Decision making
- Duplication
- Organisational silos
- Five Year Forward View
- Developing multi-disciplinary teams around general practice
- Decommissioning services (Inc. dementia)

Risks & Challenges

National Policy

- Autumn statement & spending review for 16/17
- Full integration by 2020
- Continued phased integration after 16/17
 - 1 year plan – detailed
 - 2 year plan – draft outline
 - 5 year plan – draft outline

Locally

- Changes in senior leadership of programme
- Use opportunity to consider future commitments
- Need 3-5 year programme to realise potential
- Links to Unit of Planning & Super Authority
- Are current activities going to deliver a sustainable health and social care system for the future?
- Confirm role of HWBB and LA in oversight
- Are we being robust enough?

Birmingham Better Care Fund – the future 2016/17

- New policy guidance now released - Key Changes from 15/16:

Removal of non-elective admissions payment for performance element.

To be replaced by 2 new national conditions requiring local areas to:

- Fund NHS commissioned out of hospital services which may include social care
- Develop a clear focused action plan to reduce delayed transfers of care (DTC's) to agreed local target

The Better Care Fund and the Forward View

- NHS required to produce:
- A one year operational plan for 2016/17, organisation based but consistent with the emerging STP
- A five year **Sustainability and Transformation Plan (STP)**, place based and driving the Five Year Forward View.

Sustainability and Transformation Plan (STP)

- Allows join up of multiple national initiatives
- Reduces bureaucracy

Will support

- Managing the financial challenge
- Spread of new care models
- Primary care access and infrastructure
- Technology roll-out

Will drive

- Clinical priorities including diabetes prevention, learning disability, cancer and mental health.

Better Care Fund will be part of this!

Sustainability and Transformation Plan (STP)

- Birmingham and Solihull footprint
- System Leader: Mark Rogers, CEO BCC – only one of three LA leads
- Joint aspiration to radically change health and care including wider community development
- Initial pieces of work around out of hospital care including community group contribution
- Would like to talk to faith groups to understand the valuable contribution they make

Key Documents:



Learn more about Birmingham Better Care

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BirminghamBetterCare@nhs.net

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Your questions



Watch the video:

[click here](#)



Thank you

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