



# ‘Our Hospital, Our Community’ Consultation

Jessica Foster & Richard Wharton



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Queen Elizabeth Hospital Birmingham

Part of University Hospitals Birmingham  
NHS Foundation Trust





**Rakesh Bhatt**  
Hindu Chaplain



**Revd. Dr. Barry Clark**  
Chaplaincy Manager/Team  
Leader



**David Harrison**  
Anglican Chaplain



**Fr. Jeremy Howard**  
Roman Catholic Chaplain



**Mawlana Akm Kamruzzaman**  
Muslim Chaplain



**Fr. Donatas Klimašauskas**  
Roman Catholic Chaplain



**Rehanah Sadiq**  
Muslim Chaplain



**Revd. Sue Shewring**  
Anglican Chaplain



**Revd. Richard Wharton**  
Anglican Chaplain



**Sr Renate Ziaja**  
Roman Catholic Chaplain



**Revd. Jonathon Daniel (RCDM)**  
Baptist Chaplain



**Man Kaur**  
Admin Assistant



**Parkash Sohal**  
Honorary Sikh Chaplain



**Keith Munnings**  
Honorary Buddhist Chaplain



**Bernard Gingold**  
Jewish Co-ordinator





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## The Equality Delivery System for the NHS



Making Sure Everyone Counts

Amended January 2012

## 9 'Protected characteristics:

- Age
- Disability
- Gender re-assignment
- Marriage and civil partnership
- Pregnancy and maternity
- Race including nationality and ethnicity
- Religion or belief
- Sex
- Sexual orientation



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# Third Sector Partnership Working

- mutually beneficial relationships
- resources, experience and expertise
- no money changes hands





# Near Neighbours and the QE

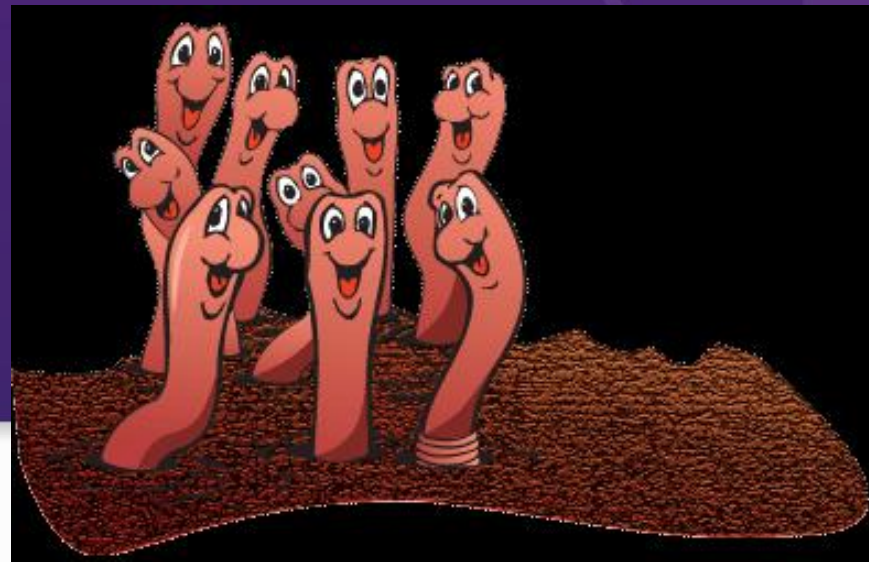
Why partner with a 'super-hospital'?





# What was in it for us?

- Near Neighbours had put us in touch with hundreds of wonderful people doing fantastic things.







# When we bring people together

- They make their own connections
- They discover overlapping work
- They find shared concerns
- Global issues are discussed
- Friendships are made





# Far more than 130 isolated projects





# We have adopted an ‘asset-based approach’

- So many communities are told what is wrong with them.
- All communities are made up of people with gifts, passions, experiences and connections.





# Does it matter to health?

- ‘After genetic determinants, our well-being is decisively more determined by our community assets than any other health and well-being determinants.’
- **Cormac Russell - ABCD**







# We have discovered...

- That friendship is at the heart of everything: locally, regionally and nationally.
- We need a practical multiculturalism based on orthopraxy and the building of 'political friendships' – which bridge divides and build trust. Institutions have a big role to play
- (Making Multiculturalism work: enabling practical action across deep difference. David Barclay. Theos)





# Friendship as a community asset?

- ‘When it comes to staying well and recovering quickly when unwell, we don’t need more hospitable beds, we need more hospitable communities.
- ‘There is a critical need to accelerate this portion of the public health agenda by elevating the status and function of ‘connected communities’ as agents of health production in their own right
- ‘Institutions cannot generate care – only communities can??’
- **Cormac Russell - ABCD**





# Places of Welcome



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**BRINGING PEOPLE TOGETHER**  
**NEAR NEIGHBOURS**





# Some Stories of Friendship





1. How effectively QE meets the spiritual, religious and pastoral needs of patients and staff in hospital
2. How well we contributed to the support of our patients who are leaving Hospital, and how well we work to prevent the need for re-admission
3. How QE can work effectively to provide routes to employment in healthcare for individuals across the city of Birmingham



# Feedback

*Meeting the spiritual, religious and pastoral needs of patients and staff in hospital:*

- Awareness, skill and confidence
- Barriers
- Closer partnership working







# Feedback

*Supporting a Patient who is leaving Hospital / Preventing the need for admission*

- Isolation
- Relationship between hospital and community leaders
- Directories of service providers
- Signposting
- GP's
- Single Point of Access service





# Thank you!



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