



Better Care: Healthier Communities

Birmingham Community Healthcare **NHS**
NHS Foundation Trust

Adult Community Division

Community Nursing
Who Are We?

How Are We Doing Against Our Ambitions?



Last rated
30 September 2014

Birmingham Community Healthcare NHS Trust



Better Care: Healthier Communities

Role Of District Nurse

- Co-ordinator for Care
- Advocate
- Evidence Best Practice
- Specialist or Generalist
- Holistic Care
- Population



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Better Care: Healthier Communities

Birmingham Community Healthcare



- 16,000 community nursing visits a week.
- Diverse patient population
- Large geographical area



Better Care: Healthier Communities

Current BCHC Service

- 38 Integrated Multidisciplinary Teams (including Evening Service)
- 7 clusters
- Circa 80K contacts per month
- 220 GP Practices
- 3 CCGs, with multiple LCN's and priorities e.g. Prime Minister's Challenge; Vanguard
- 5 Acute hospitals
- Urgent care Rapid response SPA



Better Care: Healthier Communities

The Challenge

Quality Agenda

- Harm Free Care
- Patient Safety
- Safer Staffing
- Quality Indicators
- Shift in acuity

Delivery Challenges

- Efficiency savings – CRES
- CQUINS
- Contractual KPIs
- New Models of Primary Care
- Shift in volume



Better Care: Healthier Communities

Care in Focus Outcomes

BIRMINGHAM COMMUNITY HEALTHCARE NHS TRUST

5,800

extra patients
seen in clinic
annually

**CONTACTS
RECORDED**
330,000

more patient contacts
recorded annually

£2.3m
SAVINGS
ANNUALLY

100+
HOURS
clinical workshops

80,000
**CLINICAL
HOURS**

released annually

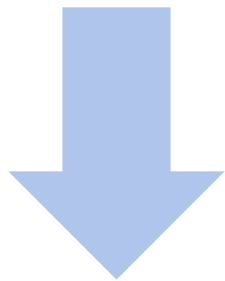
100+
STAFF

engaged
in solution
development

65,000
sheets of paper
SAVED

450+
Clinicians
trained ✓

Care in Focus Workstreams



Better Care: Healthier Communities

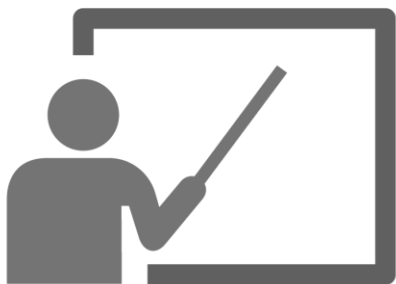
Clinically Led



150+

36 District Nursing Teams

Over 150 visits to teams & clinical workshops



450+ trained in new ways of working



Better Care: Healthier Communities

Positive and long term impacts

- The ability to flex the workforce to meet demand
- Career pathway for everyone
- Visibility and fair distribution of workload



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The next steps



Better Care, Healthier Communities

- Template for future transformation
- Trust-wide strategy links to bottom-up delivery
- Long term sustainability



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